

10/7/2025

Please post on the website:

Due to incorrect numbers from our gas carrier the gas rates were incorrect for the March 1<sup>st</sup> billing. It was discovered a couple months later. Once it was discovered, we called our computer provider to see what the simplest fix would be. It required everyone to be out of the system not working at all and was told that it could take up to 6hrs to complete. It was then decided that we would handle this before our close for the fiscal year. All bills from that time period were reversed and put back in leaving the **Balance** if any from that time with a **past due amount** which **was not charged a penalty** if you didn't already have a past due. This was put on the bills in remarks trying to be transparent and reach everyone. You are welcome to call and we will be glad to answer any further questions that you may have.

Mayor Pattan